



Covid-19 Return to Golf Plan 'Play Safe, Stay Safe'

On 29th April 2020 England Golf published its recommendations for the safe opening and operation of Golf Club in an environment where Covid-19 was still present.

Policy Date and Updates:

Initial Policy: 28th March 2021 / Update 11th April 2021 (Updates in Blue)

All our Guidance is adapted from England Golf's 'Play Safe, Stay Safe' Framework and our policies are produced with input from the Golf Manager, Course Manager and Head Professional in conjunction with the Management Board

Updates from the Government and changes to rules will change from 12th April, 17th May and 21st June (as per 'Roadmap out of Lockdown') and we will continue to update our guidance based on Government advice.

COMMUNICATION:

'Play safe, stay safe' is the critical message to pass on to all golfers when the time is right for play and the safety of our Staff and Members is of the utmost importance.

- Sufficient signage at various places around the building
- Communication to members about guidelines and practice
- Golfers must take responsibility for their own Social Distancing Social Distancing Policy in place

Regular communication with Members will continue as plans are developed further.

TEE TIME BOOKINGS

- Tee bookings restricted to members and guests only for a period of time after re-opening
- Tee Times may include up to 4 Players from different households.
- Tee Times can be booked Online from 7am or via Phone 8am each day
 - The numbers of days in advance that can be booked will be updated in Members Communications.

ARRIVAL AND CHECKING IN

- All Check in and Green Fees taking place at the Reception Hatch in the Proshop as per pre Covid-19.
- MASK MUST BE WORN AT ALL TIMES INSIDE THE BUILDING (unless you have an exemption)
- Instructions and Signage are situated outside the Proshop for entry and exit (Max of 6 customers in the Proshop at any time
 - Signage and Tape on floors for queueing guidance.
- Entry to the Golf Course is still via the left hand side of the Clubhouse and exit via the opposite side (signage will be in place)
- Contactless Card payment is preferred





PLAYING GOLF

- The vast majority of you will have played Golf before the latest Lockdown so will be familiar
 with the rules and procedures in place please see the England Golf Play Safe, Stay Safe
 Framework for full details here but main points to note as below
 - Bunker Rakes have been removed
 - Golfers to be encouraged to smooth over sand with club or feet (consider preferred lies in Bunkers if enjoyment of the game is being affected)
 - Please do not touch Flagsticks they are fitted with foam inserts.
 - o Do not pick up or use anyone else's equipment.
 - Do not shake hands
 - o Ensure good hygiene practices are followed.

CLUBHOUSE

- Proshop is open from Monday 12th April in its Full Capacity.
 - Maximum 6 customers inside at any time
- Reception area is open by access is limited (exit from the Proshop allowed if required)
- The Wraxall Bar Area is Open for Takeaway and Outside Patio Areas are open for Hospitality.
- Upstairs Areas remain closed.
- Main Office and Reception will be available to use for Golf Manager and Golf/Events Co-ordinator to utilise for answering the phone and bookings
- Changing facilities not to be used but Toilets will be open for Golfer to use with access from the
 outside doors only. Wraxall Room Toilets are also open but please be aware of Social Distancing.

FOOD AND BEVREAGE

• From Monday 12th April Takeaway will be available and the Outside Seating areas will be open for Table Service only. (See separate document for Clubhouse Risk Assessment)

BUGGY HIRE

 The Guidance from England Golf and The R & A for the time being is that you should only share a buggy with someone from your own household – even if you have had a vaccine.

PRACTICE FACILITES

Notices informing Golfers to wash/sanitise their hands before and after use of the facilities.

Driving Range, Short Game Area and Putting Greens will be open from Monday 29th March so you can practice before your round.

GOLF COACHING

Golf Coaching and Club Fittings resume from Monday 29th March